

The ewz sustainability policy



Our vision

New energy for a better tomorrow

Taking responsibility

We are committed to strict ethical principles and compliance with local and national laws and ordinances in all areas of our business. A certified management system was introduced in 2000 and has been continuously updated and improved ever since. Among other things, this ensures and verifies that our employees comply with applicable laws, ordinances and official directives, as well as guidelines and codes of conduct that promote good business practices.

However, our voluntary commitment goes far beyond these requirements. We aim to proactively create and maintain a healthy, equitable environment for all stakeholder groups, minimise our environmental footprint and operate a successful business. This is entirely in line with our vision. Therefore, we take responsibility when conducting our business activities in keeping with our corporate values: 'committed', 'visionary', 'sustainable' and 'simple'.

We are committed to upholding and promoting human rights in all areas of our business. This includes respecting the rights of all employees, business partners and stakeholders. We advocate fair working conditions and follow the UN Guiding Principles on Business and Human Rights, as well as the International Labour Organisation (ILO) standards. We do not tolerate child labour, forced labour or unfair working conditions.

Creating sustainable values

Our guiding principle is corporate sustainability based on economic, environmental, social and political criteria. Utilising opportunities and employing forward-looking risk management results in added value for ewz, for the city of Zurich as our owner, and for society. Our commitment contributes to a secure, renewable energy supply. Our corporate value 'sustainable' is an integral part of our company's strategy and day-to-day operations. Our activities along the entire value chain help to ensure that the goals of the energy transition can be achieved.

- We make a major contribution to achieving the climate protection targets of the city of Zurich and Switzerland and play a major role in the 2,000-watt society.
- We are committed to the responsible handling of natural resources and shaping the future together with stakeholder groups.
- We communicate our progress transparently and enable customers to achieve their sustainability goals.
- We reinforce our long-term sustainability targets through expertise and cooperation.
- We also expect our contractual partners to comply with social and environmental standards along the entire supply chain.



Ein Unternehmen
der Stadt Zürich



Embracing sustainability in all areas

We achieve our goals by means of internal and external efforts in all areas, as well as the targeted training and development of our staff. In order to achieve our vision and contribute to net-zero emissions, climate targets and the 2,000-watt society, we follow these basic provisions:

Our contribution to climate protection

- We are transforming the city of Zurich's heating and cooling supplies by expanding thermal grids based on renewable energy, thereby making a major contribution to local and national climate protection targets.
- We invest in renewable production at home and abroad, thereby significantly increasing power generation from renewable energy.
- We help our customers and the city of Zurich to use energy efficiently.
- We promote a robust innovation culture and expand our innovative activities.
- We maintain both today's and tomorrow's fibre-optic network, ensuring that all Zurich's residents are connected to a modern, energy-efficient fibre-optic network.
- We are committed to biodiversity, invest in environmental improvement measures and nurture nature at our sites in residential areas.
- We improve our own energy efficiency and continuously optimise all ewz buildings.
- We conserve resources by considering recycled and recyclable materials and extended service life when making purchases and by striving for minimal water and energy consumption alongside low greenhouse gas emissions.
- We minimise emissions from our plants, especially refrigerants, insulating gases, dust, noise and electrical and magnetic fields.

Achieving success through expertise and cooperation

- We provide a pleasant working environment for our employees and acknowledge our social responsibility, allowing us to attract highly talented people.
- We encourage the individual career progression of every employee, with a wide range of development opportunities as a result of our ewz career model.
- We create a safe and healthy working environment, implement preventive measures and involve our employees in their design.
- We are committed to eliminating hazards in the workplace. This not only includes physical dangers but also mental health hazards, such as stress and bullying.
- We advocate equal opportunities and an inclusive working environment and aim to increase the share of women working in the company. There is no place for discrimination in our organisation.

Shaping the future together

- We maintain continuous dialogue with all stakeholder groups and integrate their needs into the development of products and services.
- We guarantee security of supply.
- We promote energy efficiency among our customers, thereby making a joint contribution to climate protection.
- We offer sustainable products and services, with the aim of reaching more customers.
- We ensure that customer satisfaction is the focus of all our activities and make complex energy solutions accessible to our customers.

We are committed to sustainable procurement

- We undertake procurement that prioritises the climate and is socially equitable while considering and promoting products with a relatively low CO₂ intensity.
- We purchase materials and services that meet environmental, social and ethical standards.
- We give preference to contractual partners who share our values and select suppliers specifically based on their commitment to sustainable conduct and transparency in the supply chain.



Sustainability at ewz

'By sustainability, we mean long-term, responsible and entrepreneurial conduct. This is how we ensure lasting business success, make a positive contribution to society and minimise our negative impact on the environment.'

We are committed to sustainability

The Management Board endorses these sustainability commitments and aligns our corporate strategy accordingly. We set ourselves goals, communicate transparently regarding target achievement and strive for continuous improvement. We expect our employees to actively incorporate these sustainability commitments into their everyday work and measure their performance against the best companies and the highest standards in terms of sustainability.

Responsibility

This Sustainability Policy has been approved by the ewz Management Board and applies to all ewz business units, ewz subsidiaries and ewz companies under operational control. The Management Board's environmental representative is primarily responsible for implementing this policy at ewz. At our subsidiaries, the Managing Directors appointed by ewz are responsible for its implementation.

Continuously improving our services

We regularly review compliance with our guidelines and document progress by means of internal audits and external certifications. We promote transparency by means of our Annual and Sustainability Report, which publishes results in accordance with international standards.

The ewz Sustainability Policy will next be reviewed in 2025.